



## **REASSESSMENT APPOINTMENT**

We have been requested to retest your hearing and upgrade your hearing aids. You must bring your hearing aids with you to the appointment. The appointment has been allocated 45 minutes.

You will be seen by an Audiologist (RCCP Registered). We are a training site for student Audiologists through The Middlesex University and University College London (UCL) on occasions you may see a student under supervision of an Audiologist.

**Please ensure your mobile phone is switched off prior to this appointment.**

If you fail to attend this appointment, you will be discharged back to your GP's care & will need a new referral. This is in line with the hospital policy. If you need to cancel this appointment, you are only allowed to cancel your appointment twice. If you cancel a 3rd time you will be discharged back to your GP & will need a new referral. This is in line with the hospital policy.

*Please arrive on time for your appointment. If your appointment is at West Middlesex University Hospital, report to the Audiology and Hearing Aid Reception. Failure to do so will result in not being seen.*

*If your appointment is at Feltham Centre for Health, report to the St. David's Practice. If your appointment is at Teddington Memorial Hospital, report to the Main Outpatient Reception Desk which is on the ground floor. If your appointment is at Whitton Clinic, report to the main desk on the ground floor.*

If you require transport and you have attended this department previously, contact us and this can be arranged. If this is your first appointment with us, you need to get your GP to arrange this.

If you wish to bring a family member/ friend to this appointment please feel free to do so. If you need an Interpreter, you need to contact us in advance for this to be arranged.

Initially your personnel details will be verified and a medical history of your hearing will be taken.

***Please inform the Audiologist at the start of the appointment if you have a pacemaker.***

Your ears will be checked to ensure you have no ear wax. ***If your ears are blocked with wax, we will not be able to do the hearing test.*** You will have to see your GP to have the wax removed and then make a further appointment with us after this has been done.

We will undertake a hearing test. This is not a complex procedure. You are required to press a button when you hear a tone, no matter how faint. (If you have a previous Hearing Test please bring this with you to the department as we can then compare the test results.)

Occasionally, a second test called tympanometry may also be carried out to check your ears.

The results of the hearing test will be discussed with you and a decision will be made if you need one or two hearing aids and if you are suitable for an open fit hearing aid or a mould fitting.

If you are suitable for an open fit hearing aid, or you already have good ear moulds, this will be carried out at this appointment. If you need ear moulds or your ear moulds are not good enough, impressions will be taken and a fitting appointment arranged.

If your hearing has deteriorated more than would be expected, we may request that you see an Ear Nose and Throat (ENT) specialist. If you do need this, we will send a letter to your GP requesting that he/she refer you to ENT. We advise that you make an appointment with your GP within 2 weeks of your Reassessment appointment to discuss this ENT referral with your GP.