



FOLLOW UP APPOINTMENT

This appointment is to see how you are coping with your new hearing aids and if you are having problems to resolve them for you. You must bring your hearing aids with you to this appointment.

This appointment is allocated 15 minutes.

If you wish to bring a member of your family or friend with you, feel free to do so. If you need an Interpreter, you need to contact us in advance for this to be arranged.

If you require transport and you have attended this department previously, contact us and this can be arranged.

Please ensure your mobile phone is switched off prior to this appointment.

If you fail to attend this appointment, you will be discharged back to your GP's care & will need a new referral. This is in line with the hospital policy.

If you need to cancel this appointment, you are only allowed to cancel your appointment twice. If you cancel a 3rd time you will be discharged back to your GP & will need a new referral. This is in line with the hospital policy.

Please arrive on time for your appointment. If your appointment is at West Middlesex University Hospital, report to the Audiology and Hearing Aid Reception. Failure to do so will result in not being seen. Please arrive on time for your appointment.

If your appointment is at The Feltham Centre for Health report to the St. David's Practice. If your appointment is at Whitton Clinic book at the main desk on the ground floor. If your appointment is at Teddington Memorial Hospital, report into the Main Outpatient Reception Desk which is on the ground floor.

You will be seen by an Audiologist, Student Audiologist under supervision or an Adult Rehabilitative officer. If you prefer not to be seen by a student, please contact us.

We will first check your history if there has been any changes regarding your hearing.

We will check your ears to ensure there is no wax.

Please inform the Audiologist at the start of the appointment if you have a pacemaker.

The comfort and fitting of the hearing aids will be checked and adjusted if required.

The hearing aids will also be retuned if required.

We will check that you are managing and fitting the hearing aids. If not we will go through this with you again.

If at this appointment you or the audiologist feels you are not coping a further follow up will be given.