



Pharmacy Homecare Team  
Chelsea and Westminster Hospitals NHS Foundation Trust  
369 Fulham Road  
London  
SW10 9NH  
Tel: 02033155139

Dear Sir/Madam,

You have received this letter because one or more of your regular medicines will be, or are being delivered to you, by a hospital approved Homecare provider.

In line with the new General Data Protection Regulation ("GDPR") May 2018, the trust is required to inform you regarding the information that we hold and transfer to other health care providers, specifically in relation to your health care needs and medicines. Comprehensive information about how the Trust uses your data can be found [on our website](#).

The hospital is processing your data (information about you) in line with article 9 (h) of the GDPR which states:

“processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of Union or Member State law or pursuant to contract with a health professional and subject to the conditions and safeguards referred to in paragraph 3”

Currently, the Hospital trust uses four homecare providers. These are Healthcare at Home Ltd, Alcura Ltd, Lloyds Pharmacy Clinical Homecare and HealthNet Ltd.

Depending on your treatment, the hospital will need to send personal information about you and your medicine, to one or more of the above providers based on choices you have made regarding your medicine supply route, in order for your medication to be delivered to either your home or designated collection point.

The information that is sent to the homecare providers is: Your name, address, telephone and/or email address, purpose of medication, medication name, formulation, dose, and frequency.

The above information is used by the providers to ensure that you receive the correct treatment as prescribed by your hospital doctor.

If you wish to no longer receive your medicine by home delivery or have any questions about this letter or have any other pharmacy issues or concerns, please contact the pharmacy homecare team at the CWHFT on 02033 155139 who will be able to handle your query.

The Trust's Data Protection Officer is Graham Trainor, contactable at [information.governance@chelwest.nhs.uk](mailto:information.governance@chelwest.nhs.uk).

Yours sincerely

Adrian Coleman

Lead Pharmacist for Clinical Commissioning and Homecare, Chelsea and Westminster Hospital NHS Foundation Trust.



**Chelsea and Westminster Hospital**  
NHS Foundation Trust