Practice related Feedback

Practice hours
Continuing Professional Development (CPD)
Section 3 of your portfolio - 5 pieces of practice related feedback
5 Reflective accounts
Reflective discussion
Confirmation
The requirement

You must have obtained five pieces of practice-related feedback in the three year period since your registration was last renewed or you joined the register.

5 Pieces
Purpose of this requirement

- It encourages nurses and midwives to be more responsive to the needs of patients and service users, and those who care for them, by seeking feedback from those they work with and care for.

- This feedback can be used to make improvements to nurses’ and midwives’ practice.
How to meet the requirement

Try to obtain feedback from a variety of sources. This may include:

- Feedback from patients, service users, carers or students as part of your day to day work
- Feedback from colleagues such as nurses, midwives and healthcare professionals
- Feedback from colleagues in management, on reception, in assistant positions, as well as from fellow teachers, researchers, academics or policy colleagues
- Complaints
- Team performance reports
- Serious event reviews
- Feedback received through your annual appraisal.
Types of feedback

Feedback can either be about your individual practice or about your team, ward, unit or organisation’s practice. It can be:

- Formal or informal
- Written or verbal
- Positive or constructive.
How to record your feedback

• We recommend that you keep a note of the content of any feedback you obtain. This will be helpful when demonstrating to your confirmer that you have met the requirements and for you to use when preparing your reflective accounts.

• You must not record any information that might identify an individual, whether that individual is alive or deceased.
Guide to completing a feedback log

Examples of sources of feedback
- Patients or service users
- Colleagues – nurses, midwives, other healthcare professionals
- Students
- Annual appraisal
- Team performance reports
- Serious event reviews

Examples of types of feedback
- Verbal
- Letter or card
- Survey
- Report

Please provide the following information for each of your five pieces of feedback. You should not record any information that might identify an individual, whether that individual is alive or deceased. Guidance Sheet 1 in How to revalidate with the NMC provides guidance on how to make sure that your notes do not contain any information that might identify an individual.

You might want to think about how your feedback relates to the Code, and how it could be used in your reflective accounts.

<table>
<thead>
<tr>
<th>Date</th>
<th>Source of feedback</th>
<th>Type of feedback</th>
<th>Content of feedback</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Where did this feedback come from?</td>
<td>How was the feedback received?</td>
<td>What was the feedback about and how has it influenced your practice?</td>
</tr>
</tbody>
</table>
What the confirmmer needs to see

- Evidence that satisfies the confirmmer that you have obtained five pieces of practice-related feedback.

- In your online application to the NMC you need to tick a box to declare that you have met the requirement.

- You do not need to provide evidence of feedback to the NMC.