

369 Fulham Road  
London SW10 9NH

5<sup>th</sup> September 2014

**Our Ref: FOI 2014/375**

Following your request for information under the Freedom of Information Act 2000 which we received on 31<sup>st</sup> July 2014, we are providing you information as held by Chelsea and Westminster Hospital NHS Foundation Trust.

In your query, you requested the following information for which corresponding responses have been provided.

**Below is your request with corresponding answers included:**

1. Whether the trust manage patient and public car parks at its properties. If so, how and what the patients and members of public are charged. i.e. pay and display, pay on exit, ANPR, £10-per-hour.

**The Trust operates a pay on exit system in conjunction with ANPR system and the charges are below.**

<b>Sunday to Friday 08:00 – 18:00</b>		<b>Saturday 08:00 - 18:00</b>	
Length of Stay	Current Price	Length of Stay	Current Price
0 – 1 hours	£3.00	0 – 1 hours	£3.00
1 – 2 hours	£6.00	1 – 2 hours	£6.00
2 – 3 hours	£9.00	2 – 3 hours	£10.00
3 – 4 hours	£12.00	3 – 4 hours	£13.00
4 – 5 hours	£15.00	4 – 5 hours	£16.00
5 – 6 hours	£18.00	5 – 6 hours	£20.00
6 – 7 hours	£21.00	6 – 7 hours	£20.00
7 - 8 hours	£24.00	7 - 8 hours	£24.00
8 – 9 hours	£26.00	8 – 9 hours	£26.00
9 – 10 hours	£28.00	9 – 10 hours	£28.00
24 hours	£40.00	24 hours	£40.00

**Monday to Sunday 18:00 – 08:00 (Off Peak)**

**Between the Hours 18:00pm to 08:00am the Car Park Rate is £1.00 per Hour (Daily)**

- a. How much the Trust – or a third party contracted by the Trust – charge in fines and/or penalty notices if people are deemed to have breached parking rules. **The Trust does not charge.**
  - b. The amount that has been received in the last two financial years (2012-2013, 2013-2014) from the payment of fines and/or penalty notices. **None**
  - c. Whether the Trust – or a third party contracted by the Trust – use debt collectors and/or solicitor's letters to pursue payment of fines and/or penalty notices. **No**
  - d. Whether the Trust – or a third party acting on behalf of the Trust – has ever taken anybody to court over the payment of a fine and/or penalty notice. If so, how many. **No one has been taken to court over the payment of a fine and/or penalty notice.**
  - e. If so, the amount that the Trust has spent on legal costs in the last two financial years (2012-2013 - 2013-2014). **N/A**
  - f. The amount that the Trust has paid to debt collection companies, solicitors firms and any other external body regarding the collection of fines and/or penalty notices in the last two financial years (2012-2013 - 2013-2014). **N/A**
2. Whether the Trust uses a third party company to manage patient and public car parks at its properties.

- a. If so, what the financial arrangement is between the Trust and company. i.e. is the company paid, does the trust receive money from parking fees.
- b. How patients and members of the public are charged and what are they charged for parking. i.e. pay and display, pay on exit, ANPR.
- c. The amount that the contracted company charge in fines and/or penalty notices if people are deemed to have breached parking rules.
- d. The amount that has been received by the Trust in the last two financial years (2012-2013, 2013-2014) by the company from the payment of fines and/or penalty notices at car parks within the trust.
- e. Whether the Trust received any of this money. If so, how much.
- f. If the company use debt collectors and/or solicitor's letters to pursue payment of fines and/or penalty notices.
- g. If the company has ever taken anybody to court over the payment of a fine and/or penalty notice at a car park within the Trust. If so, how many.
- h. If so, the amount that the Trust or company contracted by the Trust spent on legal costs.

**Re: 2 above, the Trust does not use a third party to manage patient and public car parks at its properties.**

We trust the above information is satisfactory to you.

If you are not happy with the way in which your request has been dealt with or are dissatisfied with this response and wish to appeal, please write to Information Governance Manager at [information.governance@chelwest.nhs.uk](mailto:information.governance@chelwest.nhs.uk). Your complaint will be dealt with through our internal review process.

If you are still not satisfied following the Internal Review, you have a right to complaint to the Information Commissioner's Office. He can be contacted at [casework@ico.org.uk](mailto:casework@ico.org.uk).

### **Re-use of Public Sector Information**

*All information supplied by the Trust in answering a request for information under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No.1515 which came into force on 1st July 2005.*

*Under the terms of the Regulations, the Trust will license the re-use of any or all information supplied if being used in a form and for a purpose other than which it was originally supplied. However, The Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.*

Yours Sincerely

Gary Bellars  
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