

05 March 2014

Our Ref: FOI 2014/067

Following your request for information under Freedom of Information Act 2000 which we received on 5th February 2014, we are providing you information as held by Chelsea and Westminster Hospital NHS Foundation Trust.

In your query, you would like to know the information related to car parking and bedside services for which correspondences are stated as follow.

1. Revenue received from car parking fees in the last financial year?
£900,500.00
2. The Trust's parking rates per day and way for a patient to get a reduction

Peak Tariff (between 08.00-19.00)	£
0-1 hour	3.00
1-2 hours	6.00
2-3 hours	8.00
3-4 hours	10.00
4-5 hours	13.00
5-6 hours	16.00
6-7 hours	18.00
7-8 hours	20.00
8-9 hours	23.00
9-10 hours	25.00
24 hours	40.00
Lost Ticket Charge	40.00

Off Peak Tariff (19.00-8.00)	
0-1 hour	1.00
1-2 hours	2.00
2-3 hours	3.00
3-4 hours	4.00
4-5 hours	5.00
Lost ticket charge	40.00
Concessionary Rate (parents/visitors of inpatient children / Jupiter / Mercury / Saturn / Neptune / Mars) on production of completed subsidised fee form – available on the intranet, to Security Desk)	5.00 per day
Patients Undergoing Chemotherapy / Palliative care / NICU / Burns ITU visitor / bereaved relative / Apollo visitors / parents of long term paediatric patients / Emergency Arrivals to A&E)	No Charge

3. Charge for bedside entertainment (T.V) and the average spending of a patient per day

The Trust does not charge for bedside entertainment and the service is provided by Hospedia.

4. Revenue received from bedside entertainment in the last financial year

The Trust does not receive any revenue as the service is provided by Hospedia.

5. Revenue from patient's bedside phone calls in the last financial year and the average spending of a patient on this per day

The Trust does not receive any revenue as the service is provided by Hospedia.

6. Has there been an increase in the Trust's parking and bedside entertainment charges over the past four years? If so what has the increase been?

Bedside entertainment is provided externally by Hospedia so that the Trust is unable to provide the fee changes. In regards to car parking there has been no increase in car parking charges over the past 4 years for Public use. There has been minor reduction in the peak and off- peak rates, e.g. 1 hour peak reduced by 50p from £3.50, off peak reduced for 1 hour from £1.50 to £1.00.

We trust the above information is satisfactory to you.

If you are not happy with the way in which your request has been dealt with or are dissatisfied with this response and wish to appeal, please write to Information Governance Manager at information.governance@chelwest.nhs.uk . Your complaint will be dealt with through our internal review process.

If you are still not satisfied following the Internal Review, you have a right to complaint to the Information Commissioner's Office. He can be contacted at casework@ico.org.uk.

Re-use of Public Sector Information

All information supplied by the Trust in answering a request for information under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No.1515 which came into force on 1st July 2005.

Under the terms of the Regulations, the Trust will license the re-use of any or all information supplied if being used in a form and for a purpose other than which it was originally supplied. However, The Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Yours sincerely

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Information Governance Analyst