

27 February 2014

Our Ref: FOI 2014/061

Following your request for information under Freedom of Information Act 2000 which we received on 3rd February 2014, we are providing you the information as held by Chelsea and Westminster Hospital NHS Foundation Trust.

In your query, you requested the information of interpreting services in each of the calendar years 2011, 2012 and 2013 for which corresponding responses have been provided.

- a) The total sum spent on translation and interpretation services by your Trust
The Trust spent £137,944.16 in 2011, £258,080.81 in 2012 and £200,559.78 in 2013 on translation and interpretation services.
- b) The list of languages for which such services were obtained.
There are 256 languages and dialects available from the translation and interpretation provider.
- c) For each of the languages listed in b), the sum spent on translation and interpretation services for that language
Re: c above, the Trust used the translation and interpretation services 425 times for the three year period. You request for a breakdown on the sum spent on translation and interpretation services for each language, the Trust does not record the information in the format you requested. The Trust is unable to extract the required information within the appropriate time limit.

The appropriate limit is specified in regulations and this represents the estimated cost of spending 2½ working days (18hours). Consequently the Trust is not obliged under Section 12 of the Freedom of Information Act 2000 to respond to your request. Section 12 (1) states that Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

We apologise for the delay in response and trust the above information is satisfactory to you.

If you are not happy with the way in which your request has been dealt with or are dissatisfied with this response and wish to appeal, please write to Information Governance Manager at information.governance@chelwest.nhs.uk . Your complaint will be dealt with through our internal review process.

If you are still not satisfied following the Internal Review, you have a right to complaint to the Information Commissioner's Office. He can be contacted at casework@ico.org.uk.

Re-use of Public Sector Information

All information supplied by the Trust in answering a request for information under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No.1515 which came into force on 1st July 2005.

Under the terms of the Regulations, the Trust will license the re-use of any or all information supplied if being used in a form and for a purpose other than which it was originally supplied. However, The Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Yours sincerely

Aung Tun
Information Governance Analyst