Following your request for information under the Freedom of Information Act 2000 which we received on 5th September 2014, we are providing you information as held by Chelsea and Westminster Hospital NHS Foundation Trust.

In your query, you requested the number of patients have gone missing from the hospital each month from 2012 to July 2014. For each case you would like to know how long they were missing for, and how long they were missing for before the police were called.

In response to your query, the attached table shows the number of missing patients. The Trust is unable to provide information relating to the notification to the police and duration that the patients were missing since the information is not captured on the incident management system.

The only way to report the data would be to perform massive manual analysis and audit by reviewing individual notes on how long each patient was AWOL for or whether the Police were notified. It would depend on which risk category they were assessed, as to when and whether the Police were involved – however, please note that if we are concerned for someone’s welfare we would always notify the Police.

We trust the above information is satisfactory to you.

If you are not happy with the way in which your request has been dealt with or are dissatisfied with this response and wish to appeal, please write to Information Governance Manager at information.governance@chelwest.nhs.uk. Your complaint will be dealt with through our internal review process.

If you are still not satisfied following the Internal Review, you have a right to complaint to the Information Commissioner’s Office. He can be contacted at casework@ico.org.uk.

Re-use of Public Sector Information

All information supplied by the Trust in answering a request for information under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No.1515 which came into force on 1st July 2005.

Under the terms of the Regulations, the Trust will license the re-use of any or all information supplied if being used in a form and for a purpose other than which it was originally supplied. However, The Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Yours sincerely

Aung Tun
Information Governance Analyst