



Members' News

June 2012

Welcome to our monthly email newsletter for Foundation Trust members.

Members' News aims to keep you up-to-date with all the latest developments at Chelsea and Westminster Hospital and ensure you are the first to find out how you can get involved in the life of your local hospital as a Foundation Trust member.

Public consultation on future of A&E due to start 2 July

A major public consultation on changes to A&E departments and other NHS services in North West London – *Shaping a healthier future* – is due to get underway on Monday 2 July and last for 14 weeks.

Proposals are likely to include reducing the number of full A&E departments in North West London from eight to five with a choice between closing A&E at either Chelsea and Westminster or Charing Cross Hospital.

Decisions taken as a result of the public consultation will have a major impact on the future of Chelsea and Westminster Hospital.

Further information about how staff, Foundation Trust members, patients and anyone else with an interest in Chelsea and Westminster can have their say by taking part in the consultation will be publicised via our website www.chelwest.nhs.uk when NHS North West London publishes the final version of the consultation document.

New Chief Executive to join Chelsea and Westminster in September

Tony Bell OBE, whose appointment as the new Chief Executive of Chelsea and Westminster Hospital NHS Foundation Trust was announced in May, will take up his post on Monday 3 September.

He will succeed Heather Lawrence OBE who leaves Chelsea and Westminster on Friday 29 June after

12 successful years as Chief Executive.

Tony Bell has 30 years' experience of working in the NHS and a strong clinical background, having trained originally as a nurse. He is currently Chief Executive of Royal Liverpool & Broadgreen University Hospitals NHS Trust, a major university teaching hospital and was previously Chief Executive of Alder Hey Children's Hospital in Liverpool.

During her 12 years at the helm at Chelsea and Westminster, Heather Lawrence has led the Trust to achieve financial stability, Foundation Trust status and a reputation as one of the best performing NHS trusts in the country.

Dr Mike Anderson, the Trust's Medical Director, will act up as Chief Executive during July and August to cover the period between Heather Lawrence leaving and Tony Bell joining the Trust.

Hospital Open Day

More than 2,100 people – including many Foundation Trust members - came along to this year's Chelsea and Westminster Hospital Open Day on Saturday 12 May.

Television personality Anne Robinson officially opened the event, visitors were able to contribute to a graffiti wall which was turned into an original piece of art to launch the Trust's values, and a careers event attracted almost 350 young people.

Photos and a video from the Open Day are available on the Trust website at www.chelwest.nhs.uk/about-us/events/open-day.

'Show us the way' consultation – members have their say

Thank you to all Foundation Trust members who took part in our 'Show us the way' consultation in May.

The results of this consultation exercise will shape our plans to make it easier for patients and visitors to find their way around the hospital.

More than 150 people had their say by completing the consultation survey or attending a focus group.

Wayfinding is not just about direction signs in the hospital, it also includes:

- Ensuring that the names of departments are simple and easy to understand
- Providing maps at key points around the hospital
- Writing appointment letters that are clear and consistent with the signs
- Using new technology such as electronic patient information screens
- Providing high quality information on the Trust website

The Trust's wayfinding strategy will take into account the results of the consultation exercise – it is due to be approved by the Board of Directors on 28 June with changes implemented before the end of 2012.

Star Awards winners announced

Thank you to all Foundation Trust members who took the time and trouble to nominate staff for the first Chelsea and Westminster Star Awards, sponsored by Chelsea and Westminster Health Charity.

Almost 800 nominations were received for the Star Awards from staff and patients including many members.

The winners were presented with their awards by BBC presenter Sophie Raworth at Chelsea Football

Club on 14 May.

The winner of the Patient Choice Award – voted for by patients - was Sacha Newman (Clinical Nurse Specialist, Gynaecology).

The winner of the Council of Governors Special Award – voted for by Governors who are elected representatives of Foundation Trust members – was Lesley-Anne Marke (Sister, David Erskine Ward).

Details of all the winners and photos from the awards evening are on the Trust website at www.chelwest.nhs.uk/working-here/star-awards.

'Meet a Governor' sessions

June

Members have the opportunity to meet their elected representatives on the Council of Governors at regular 'Meet a Governor' sessions which are held in the Information Zone on the Ground Floor of the hospital (near Costa Coffee).

Why not come along for an informal chat or give your views on the hospital to them?

'Meet a Governor' sessions in June are as follows:

- **Friday 8 June**, 1-2pm—Susan Maxwell (Patient Governor)
- **Sunday 10 June**, 12 noon–1pm—C J Cass-Horne (Patient Governor)
- **Monday 11 June**, 11am-12pm—Chris Birch (Patient Governor)
- **Wednesday 13 June**, 1–3pm—Melvyn Jeremiah (Public Governor)
- **Saturday 30 June**, 1:15–2:15pm—C J Cass-Horne (Patient Governor)