



**Chelsea and Westminster Hospital
Information Governance Team**

Chelsea Harbour
Harbour Yard
Unit 111, 1st Floor
London
SW10 0XD

Our Ref: **FOI 2015-525**

Dear Requester

Thank you for your information request received by us on 03/11/2015.

This request has been handled under the Freedom of Information Act 2000.

Please note that Chelsea and Westminster Hospital NHS Foundation Trust merged with West Middlesex University Hospital in September 2015, for this reason our response covers both sites.

Our response:

Questions	West Middlesex	Chelsea and Westminster
<i>1. Current Fixed Line (Voice Circuits) Provider- Supplier's name</i>	BT and Virgin Media Business	Exponential-e BT Virgin media
<i>Fixed Line Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.</i>	BT – Dec 2015 ; Virgin Media Business – Dec 2015	Exponential-e –3 years, will finish March 2017 BT – 2017 Virgin media –will expire in December 19
<i>Fixed Line- Duration- the number of years the contract is with the supplier.</i>	BT – 1 Year; Virgin Media Business – 1 Year	As above
<i>Number of Lines</i>	BT – 25 Lines; Virgin Media Business – 60 Lines	SPHERE Ltd has taken over the management of all data services for the Trust and is in the process of transferring supplier contracts, mainly with BT, to SPHERE. At present we are working with BT to build the full inventory of services, and cannot as of yet provide this information.

2. Minutes/Landline Provider- Supplier's name (Fixed Voice not Mobiles)	Virgin Media Business	Exponential-e BT Virgin media
Minutes/Landline Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.	Dec 2015	We are currently using a number of providers over multiple sites so are unable to provide this information
Minutes Landline Monthly Spend- Monthly average spend	Approx. £2,500 per month	We are currently using a number of providers over multiple sites so are unable to provide this information
Minute's Landlines Duration: the number of years the contract is with the supplier.	1 Year	We are currently using a number of providers over multiple sites so are unable to provide this information
Number of Extensions	1800	We are currently using a number of providers over multiple sites so are unable to provide this information
3. Fixed Broadband Provider- Supplier's name	Virgin Media Business	Multiple supplier used
Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.	Nov 2016	SPHERE Ltd has recently taken over the management of all data services for the Trust and is in the process of transferring supplier contracts, mainly with BT, to SPHERE. At present we are working with BT to build the full inventory of services, and cannot as of yet provide this information.
Fixed Broadband Annual Spend- Annual average spend	Approx. £25,000	Approx. £55,000
4. VOIP/PBX Installation Date: - please provide day, month and year (month and year is also acceptable). If various date please state date for the main telephone system.	March 2015	December 2019
Renewal Date on any leased Telephony systems - please provide day, month and year (month and year is also acceptable). If this is a rolling	N/A	December 2019

<i>contract please provide me with the rolling date of the contract.</i>		
<i>Lease Provider- Supplier's name.</i>	N/A	N/A
<i>6. Internal Contact: please can you send me their full contact details including contact number and email and job title.</i>	Bill Gordon, Director of IT	
<i>7. Managed Service Contract</i>	N/A	Network Maintenance & Imerja Ltd
<i>Contract Title</i>	N/A	Yes
<i>Supplier's Name</i>	N/A	Network Maintenance & Imerja Ltd
<i>Services Included</i>	N/A	Yes
<i>Total Contract Value</i>	N/A	£163298.00
<i>Duration</i>	N/A	1 year
<i>Expiry Date- please provide day, month and year (month and year is also acceptable)</i>	N/A	July 2016
<i>Review Date- please provide day, month and year (month and year is also acceptable)</i>	N/A	
<i>Internal Contact: please can you send me there full contact details including contact number and email and</i>	Bill Gordon – bill.gordon@chelwest.nhs.uk	

If you are not satisfied with this response

If you are not satisfied with how your request has been handled then please either

1. Respond to this email and we will review our answers and get back to you **or**
2. Write directly to:

The Chief Executive
Chelsea and Westminster Hospital NHS Foundation Trust
4 Verney House
1B Hollywood Road
London
SW10 9HS

If, after we have addressed your complaint, you remain dissatisfied with how we have responded, you are entitled to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Telephone: **08456 306060** or **01625 545745**

Website: www.ico.org.uk

There is no charge for making an appeal.

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Further information can be found at:

<http://www.opsi.gov.uk/advice/psi-regulations/index.htm>

Yours sincerely

The Information Governance team
Chelsea and Westminster Hospital NHS Foundation Trust
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