

369 Fulham Road
London SW10 9NH

24th April 2015

Our Ref: FOI 2015/176

Following your request for information under the Freedom of Information Act 2000 which we received on 3rd April 2015, we are providing you information as held by Chelsea and Westminster Hospital NHS Foundation Trust.

In your query, you requested the following information:

1. The amount Chelsea and Westminster Hospital has spent on Medical Transcription Service(s) in the last 2 years detailing the amount spent each year.
2. Whether Chelsea and Westminster Hospital transcribe in-house.
3. If the transcription does not happen in-house, whether it is out-sourced within the UK/EU or outside of this region?

The Trust response is as follows:

1. Please see table below which represents the cost for outsourcing Medical Transcriptions:

13/14	£	248,155
14/15	£	322,426
Total	£	570,581

2. Our transcriptions are handled in-house but a portion are also outsourced.
3. For the transcriptions that are outsourced, they are sent outside of the UK/EU region.

We trust the above information is satisfactory to you.

If you are not happy with the way in which your request has been dealt with or are dissatisfied with this response and wish to appeal, please write to Information Governance Manager at information.governance@chelwest.nhs.uk. Your complaint will be dealt with through our internal review process.

If you are still not satisfied following the Internal Review, you have a right to complaint to the Information Commissioner's Office. He can be contacted at casework@ico.org.uk.

Re-use of Public Sector Information

All information supplied by the Trust in answering a request for information under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No.1515 which came into force on 1st July 2005.

Under the terms of the Regulations, the Trust will license the re-use of any or all information supplied if being used in a form and for a purpose other than which it was originally supplied. However, The Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Yours Sincerely

Gary Bellars
Information Governance Analyst