

369 Fulham Road
London
SW10 9NH

22nd April 2014

Our Ref: FOI 2014/135

Following your request for information under the Freedom of Information Act 2000 which we received on 10th March 2014, we are providing you information as held by Chelsea and Westminster Hospital NHS Foundation Trust.

You request for the below information for which corresponding responses have been provided.

1. Whether the Trust employs a specialist to regularly service automatic doors at properties.

This is included with our Hard FM Maintenance Contractor, Norland Managed Services, subcontracting to Assa Aloy – Besam. The Trust does not employ a specialist contract directly

2. If so, who is employed to carry out this service

As 1 above

3. The number of automatic doors included in the service

30 sets

4. The number of times per year are they serviced

Quarterly

5. How much the Trust pays for this service annually

As per response provided to 1 above. NMS pay <£10k

6. When is the contract up for renewal

As per response provided to 1 above. August 2016

7. Who manages this contract?

As per response provided to 1 above. Norland Managed Services.

We apologise for the delay in response and trust that the above information is satisfactory to you.

If you are not happy with the way in which your request has been dealt with or are dissatisfied with this response and wish to appeal, please write to Information Governance Manager at information.governance@chelwest.nhs.uk . Your complaint will be dealt with through our internal review process.

If you are still not satisfied following the Internal Review, you have a right to complaint to the Information Commissioner's Office. He can be contacted at casework@ico.org.uk.

All information supplied by the Trust in answering a request for information under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No.1515 which came into force on 1st July 2005.

Under the terms of the Regulations, the Trust will license the re-use of any or all information supplied if being used in a form and for a purpose other than which it was originally supplied. However, The Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Yours Sincerely

Gary Bellars
Information Governance Analyst