

Trust NEWS

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In safe hands

New measures to improve the safety and security of staff and patients are being launched this month at Chelsea and Westminster.

This includes the implementation of a new Security Policy which was recently approved by the Board and an investment of more than £1.2m over the next two years for new access control systems and CCTV cameras at the hospital.

The current project team comprises of Non-Executive Director Charles Wilson, Director of Operations Edward Donald, Facilities Manager Philip Holmes and ISS-M Security Manager Dominic Hutchings.

Philip Holmes explained: "The new security policy addresses many important areas including lone worker

safety, tackling violence and aggression, keeping property safe and reducing theft.

"Making our hospital a safer place for both patients and staff is everyone's business so that's why we launched the policy in the main mall. We also intend to visit every department in the hospital with specific and tailored security briefings which will provide everyone with a 'tool-kit' on how to deal with the various security challenges we face on a day to day basis.

"We are confident this security campaign will help to bring about a change in culture and address issues highlighted in the recent staff survey. We want to become a national example of best practice for bringing about a pro-active security culture in everything we do."

The Trust will also be rolling out new GPS technology as part of the new policy. This can pin point the location of lone workers such as community



■ **Pictured is Community Midwife Kerryann Peat with Facilities Manager Philip Holmes at a special stand in the main mall to launch a new security policy at the hospital. Kerryann will be one of many lone workers to benefit from new measures being introduced by the hospital to improve security.**

midwives which will improve the overall safety and security for these staff. This is aimed at directly addressing the security concerns raised in the staff survey.

Philip added: "This system has already been tested nationally as part of the NHS Security

Management Service. We will be piloting two brands to decide which technology our staff prefer."

A special security alarm which is linked direct to the security desk will be piloted with teams such as the A&E department and labour ward.

● **continues on page 3**

A.G.M.

Come along to the hospital's Annual General Meeting on 29 September at 5pm in the hospital's Dining Room. Everyone is welcome.

Heather's view by the Chief Executive, Heather Lawrence

The Trust has been invited to re-join the NHS Foundation Hospital Trust application process. It is Government policy that all NHS Trusts must become NHS Foundation Trusts by 2008.

The Trust Board has decided that we should re-join Wave 2. This means that we can build on the work previously carried out.

We will be conducting a communication exercise during the autumn to re-engage with staff, patients and the public on what our plans are and the benefits of becoming an NHS Foundation Hospital Trust.

Prior to submitting our application to the Secretary of State for Health for consideration in December, the Trust Board will decide whether to proceed at this stage. It is really a very exciting time for the Trust in terms of the future of the hospital and the services we provide.



The North West London Strategic Health Authority is developing a Service Strategy for the sector which will be consulted on next summer. It is important that we engage with this process and consider the potential for Chelsea and Westminster.



An important decision has been taken by the Trust Board to invest in a PACS – Picture Archiving Communication System – for the hospital. This will enhance our IT capabilities for the benefit of patients.

I would particularly like to thank all those involved in developing such a comprehensive business case. No development occurs without needing to demonstrate the benefits.

This means looking at changing workforce, patient pathways and financial affordability together.



There is much progress in the Trust, but we need to balance this with good budget management.

We are relatively well resourced, but we still seem to find it difficult to

manage within budget. This is essential if we are to have a successful future and is a mandatory requirement. We are keen to support line managers in achieving financial balance and Lorraine Bewes has a number of training sessions for line managers in budget management. If we work together I know we can do it, and I would like to thank everyone for their continued effort.



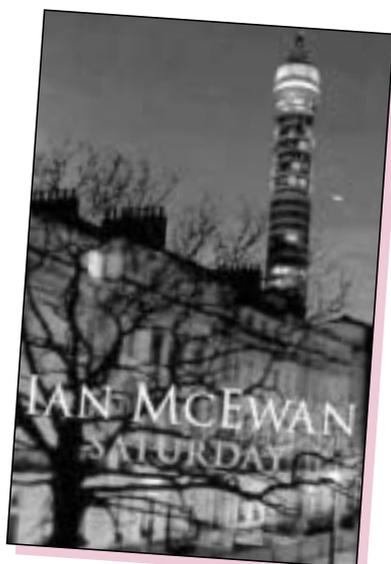
Join me in celebrating the many successes of our staff in this *Trust News*.

Friends' Reading Group

The Reading Group will be meeting again on Thursday 6 October in the Friends Library (Lower Ground Floor PL40) at 12.45pm.

The book for discussion will be *Saturday* by Ian McEwan. Do come along, with lunch, and enjoy a lively debate about McEwan's latest blockbuster.

For information on the Reading Group and the services the Library provides please contact Pam Mullin on ext 8827.



Trading Dates for September 2005

Tuesday 20	Vishani.....Pashminas, shawls, blankets
Wednesday 21	Friends.....Bric-a-Brac
Thursday 22	Roger Mantell.....DVDs, CDs, videos, books etc
Friday 23	Jonathan Stoops.....Miscellaneous items
	Friends.....Book sale
Monday 26	Made You LookCrystal jewellery and ornaments
Tuesday 27	M & E JewellersGold jewellery
Wednesday 28	Friends.....Bric-a-Brac
Thursday 29	Staff Shop Cosmetics.....Perfume and toiletries
Friday 30	Valentino ShoesItalian shoes
	Friends.....Book sale

Arts Programme – September

Mon 12 & Mon 26 1-2pm	Alex Vydelingum <i>Pianist-in-Residence</i>	The Café (Ground Floor Lift Bank B)
Thu 22 1-1.45pm	Sebastian Millett Cello Neil Crosland Piano	The Mall (Ground Floor, Lift Bank B)
<i>Includes music by Faure, Beethoven, J.S. Bach</i>		

New look for John Hunter Clinic

Faster test results and a brighter environment will greet patients when they visit the revamped John Hunter Clinic which will re-open in the New Year.

Building work is due to start in October and will see three floors of the St Stephen's Centre on the Fulham Road, including the John Hunter Clinic, completely refurbished.

Once works have finished the clinic will boast a new waiting area, double the number of examination rooms and more consultation rooms.

There will be a dedicated triage room so patients can be seen more quickly and a new integrated medical records storage system. The centre's laboratory is also being upgraded to help speed up test results.

A new telephone appointments system is being developed which will help calls to be answered more quickly and reduce delays for patients. Patients will be able to book an appointment at any one of the three sexual health clinics run by the Trust by simply calling one number.

New equipment will be making its way to the clinic thanks to a £35,000 generous donation from the Hospital's League of Friends. This includes new couches, examination lights, microscopes and laboratory equipment.

Staff will also benefit



■ Pictured from left to right are Charge Nurse Sara Davis, Lead Clinician Dr Ann Sullivan and Project Manager John Pickett.

from the refurbishment with improved educational facilities, office space and a staff room.

Building work will start on the fourth floor from November. The John

Hunter Clinic will be closed for refurbishment from Christmas for about six weeks but services will still be running at the nearby West London Centre for Sexual Health at Charing Cross Hospital. Posters and leaflets have been published for patients and information is also being sent to key departments across the hospital such as A&E.

Clinical Director Dr Simon Barton said: "This investment will greatly improve the service we offer patients and the working environment for our staff. We have spent many months planning for the building works to try and ensure as little disruption for patients as possible and we would ask them to bear with us whilst these essential building works are undertaken."

In safe hands

● continued from page 1

They were identified as being at risk from violent and aggressive incidents following a comprehensive risk management review. One of the available products can also record incidents and these recordings can be used as evidence should the aggressor be later prosecuted.

The Procedure for Care policy will be reintroduced – this includes the 'yellow

Who to call in an emergency

If you feel that your immediate safety is being compromised due to violent or aggressive behaviour you can call 6999 to contact the hospital's security team.

If you have been the victim of a violent incident you can also talk in confidence by ringing ext 6565 or you can call the free confidential counselling line on 0800 269 616.

and red card system'.

Director of Operations, Edward Donald, said: "Our first priority has to be to try and de-escalate all potentially difficult situations. If this does not work then the yellow and red card policy is there to protect our front line staff from verbal and physical abuse. To help staff identify patients who are known as a security risk a note is now being added to the HISS system."

The new security policy is available on the intranet by accessing the Facilities

Management Directorate intranet folders which can be accessed under 'departments'.

Come along to special briefings and training

Team briefings will start during September and will continue into 2006. If you feel you or your team is currently exposed to significant risk from any of the above please ask your department manager to contact Philip Holmes on ext 6866 directly for inclusion in the first wave of team briefings.



■ Edward Donald, Director of Operations

Last chance!

There are only a few tickets left for the Friends' Fashion Show here in the hospital on 28 September. Please contact the Friends Office now on ext 8825 if you would like to buy some tickets.

Getting back to basics – the essence of good care

Plans to improve privacy and dignity for patients are underway at Chelsea and Westminster as part of a national programme to improve basic standards of care.

Privacy and dignity is just one of 10 standards set out by the Essence of Care programme which was launched in 2000 and set up to address quality of care across the NHS.

Championing this issue are Lead Nurse for Support Worker Development Helen Brown and Reverend Steven Smith who will be facilitating special workshops at the popular Seasonal Working Conference on October 11 and across the hospital. At the workshops a new benchmarking tool will also be launched.

Director of Nursing, Andrew MacCallum, explained: "Making sure we respect the privacy and dignity of our patients is everyone's responsibility from doctors and nurses to porters and cleaners. So we will also be holding workshops for all staff – not just those attending the conference.

"The workshops will be an opportunity for staff to participate in a fun and interactive way. It is by participating in the workshops either at the conference or in the hospital that staff will be able to take away a simple tool to use in benchmarking privacy and dignity in their workplace."

Reverend Stephen Smith said: "It's important that we are all aware of the need to respect privacy and dignity. The patient survey highlighted this as an important area for our patients and their relatives.

"I would really encourage everyone to sign up to this. We hope this will

It's important that we are all aware of the need to respect privacy and dignity

It is by being honest that we can share what we are good at

empower staff to champion privacy and dignity. It is by being honest that we can share what we are good at, what we could do better and what we are proud of in the hospital."

It was at the Spring Working Conference that participants suggested the need for the Trust to concentrate on this area.

Areas staff felt were important included addressing patients correctly, confidentiality, awareness of the environment and consideration as to whether patients are comfortable in shared facilities in clinical areas.

What else is being done to meet essence of care standards?

In April Clinical Nurse Specialist in Intensive Care, Elaine Manderson, led work to benchmark standards of care relating to record keeping. In a snap shot sample more than 100 nursing care inpatient records were audited

Essence of Care standards

- Contenance and bladder and bowel care
- Personal and oral hygiene
- Food and nutrition
- Pressure ulcers
- Privacy and dignity
- Record keeping
- Safety of clients with mental health needs in mental health or general hospital settings
- Principles of self-care
- Communication

across the hospital using an evaluation tool developed at Chelsea and Westminster. Effective use of the hospital's electronic patient record (EPR), completeness of nursing notes and care planning were all assessed.

Ward sisters and charge nurses will receive the results of the benchmarking exercise for their own wards. Feedback will also be given at the October Seasonal Working Conference to share best practice and to develop action plans to maintain and develop the standard of record keeping within the hospital.

The results of the audit will also be used at professional induction and update sessions.



■ Pictured is Reverend Steven Smith and Lead Nurse for Support Worker Development Helen Brown.

Improving care for the dying

A new project to improve care for patients who are approaching the end of life will be piloted on Adele Dixon Ward next month.

The project is part of a national NHS initiative designed to improve care at this very difficult time for patients and their families.

Macmillan Lead Nurse for Cancer and Palliative Care, Catherine Gillespie, explained: "The project is about implementing a new pathway of care for patients. This is a care plan which guides staff through identifying and addressing the physical and emotional needs of patients but also support for partners, families and friends both before and after the patient's death.

"Essentially it's about all staff in different disciplines working together to ensure equity of care for those patients who are entering the last days of life, regardless of where they are in the Trust."

Consultant in Palliative Care Dr Sarah Cox said: "Thanks to the very generous

support from the Friends of Chelsea and Westminster we are recruiting a new member staff who will be responsible for facilitating this work.

"They will be ensuring that the educational and training needs of staff are met and that the multi-professional teams are aware of how and when to use the new pathway. They will also carry out an audit to see if the objectives of the project are being met."

The new 'patient pathway' will be rolled out across the Trust for adult patients over the next 18 months.

If you would like to find out more about the project please contact the Palliative Care team on ext 5001.



■ Pictured are: (front l-r) Consultant in Palliative Care Dr Sarah Cox and Macmillan Lead Nurse for Cancer and Palliative Care Catherine Gillespie (back l-r) Clinical Director for Medicine and Consultant Physician Dr Richard Morgan and Consultant in Medical Oncology Dr Mark Bower.

Makeover for relatives' room

A new relatives' room on Adele Dixon Ward has been given a new look thanks to help from the Hospital Friends.

More than £2,000 has been spent on the former storage room so that it is now a comfortable place for relatives to relax. The room now has a leather sofa bed and arm chair, a table and chairs and lamps from John Lewis and Habitat.

Senior Staff Nurse on Adele Dixon, Claire Callcott, said: "It's brilliant to have a nice environment for relatives away from the hustle and bustle of the ward. It is a small but very important facility.

"On behalf of the ward and the palliative care team, I would like to say a huge thank you to The Friends for providing the funds for this."



■ Pictured in the new relatives' room on Adele Dixon Ward are: (front l-r) Friends Pamela Griffiths, Pam Connolly, Pam Mullen and Jose Mernane, (back l-r) Macmillan Clinical Nurse Specialist Palliative Care Natasha Ryan, Macmillan Palliative Care Nurse Specialist Gary Artiss and Adele Dixon Senior Staff Nurse Claire Callcott.

Your views needed on flexible working scheme

The Human Resources Department are evaluating the Trust's Flexible Working Scheme in line with changes in legislation and the shifting needs of our workforce.

Staff are encouraged to contribute to this process by contacting Caroline Chalmers, Corporate Human Resources Adviser (caroline.chalmers@chelwest.nhs.uk or ext 5930) if you have any comments or input on the scheme.

Caroline said: "There has been a significant shift in the way that we conduct work here at the Trust and as a result it is important that our plans alter in line with service needs as well as the needs of our staff and their families. A dynamic and adaptable workforce will allow us to meet our responsibilities to our better."

A breath of fresh air –

Chelsea and Westminster goes smoke free

From 1 December 2005 the hospital will be banning smoking on the premises and surrounding areas. All hospitals are required by the Government to become smoke free.

This may seem harsh but as we all know smoking is bad for the health of those who smoke and for those who breathe in others' smoke. As an employee of some 3,000 staff we also have an obligation to promote a healthy working environment.

The Trust is now setting up a Smoke-Free Working Group to meet the challenges of achieving a smoke free environment for staff and patients.

Director of HR and Chair of the Smoke Free Working Group, Maxine Foster, said:



"We hope that staff will see this as an opportunity to improve their health and will use the ban on smoking in the workplace as a driver to give up.

"Clearly some will choose to continue but they will be expected to follow the Trust's policy of no smoking at work. This will be available on the intranet shortly.

"Over the coming months we want to hear the views of staff and will be issuing details of support available.

"If you are a smoker we would really appreciate your comments on what you think would help you to not smoke

during the time you spend at work.

"We face different challenges when it comes to patients and visitors and the group will be working with clinical colleagues to ensure that patients and visitors recognise that they will be unable to smoke whilst in hospital and to identify what support is available to them during this time.

"Ideally we also need to stop smoking at the front of the hospital and we are working closely with Westminster Council to achieve this."

If you would like more information then call Helen Elkington on ext 2145.



child
service

International recognition for music therapy

In July Music Therapist Rebecca O'Connor and Senior Nursery Nurse Tracy Ledden flew to Australia to attend the 11th World Congress of Music Therapy in Brisbane.

Here they presented a paper on a pioneering therapy developed in the Cheyne Day Centre.

Eight hundred music therapists from around the world were present. The paper presented entitled 'Music and Attuned Movement Therapy: A therapeutic approach' was written by former Trust Music Therapist Mary Clare-Fearn and Rebecca.

Mary-Clare, Rebecca and Tracy first presented this paper at the British Society for Music Therapy (BSMT) conference in February 2004 and it was subsequently



■ Pictured at the 11th World Congress of Music Therapy in Brisbane, Australia are (left) Lead Music Therapist Rebecca O'Connor and Cheyne Day Centre Senior Nursery Nurse Tracy Ledden.

published in the BSMT Conference Papers.

Their work has gained increasing international professional interest and they were subsequently invited to present their paper in Australia.

To date 40 children who

have attended the Cheyne Day Centre including outpatients have received and benefited from this therapeutic intervention.

Music and attuned movement therapy works with children who have profound physical and

learning difficulties. This intensive therapy involves a State Registered Music Therapist and a consistent supporting adult who acts as a movement facilitator for the child.

The Music Therapist mirrors, reflects, attunes and contains the child's responses with improvised music. The Movement Facilitator supports and extends the child's intention to move.

This combination of music and movement results in children developing crucial early communication skills and significant positive changes in their emotional wellbeing through finding new ways to express themselves.

The team at the Cheyne Day Centre are working towards setting up on site workshops to train State Registered Music Therapists and Movement Facilitators from around the country.

More praise for Sorted campaign



Staff at the Victoria Clinic have done it again! They have picked up another award for their Sorted hepatitis vaccination campaign.

Staff received the Best Patient/Public Campaign award for the second year running at the eighth annual Communiqué Awards.

The Sorted campaign targets men who have sex with men and aims to increase the number of men vaccinated at four London-based sexual health clinics and also ensure that patients return for subsequent injections. The 2004 campaign combined media relations, advertising and interactive promotional activities in bars and clubs throughout London.

Clinical Nurse Lead Leigh Chislett said: "This is great news; this has been the third year running that our targeted

campaigns have won this prestigious award twice for the campaigns for Sorted and once for our HIV testing service You Choose."

Using the theme of 'Wanted' posters aimed at gay men who have not received

■ *Pictured are Senior Staff Nurse Martin Lincoln (left) with Senior Staff Nurse Beth Gannon (centre), Clinical Nurse Lead Leigh Chislett (right), and Victoria Clinic Lead Consultant Dr Alan McOwan (front).*

a vaccine, and incorporating a range of personalities, from TV celebrities to infamous drag acts, PR agency 90TEN and staff from the Victoria Clinic brought the campaign to the core of the gay community. In addition to linking up with bars and clubs where the clinic staff provided vaccinations.



Children's directory

Looking for services for children and young people in Kensington and Chelsea?

A new on-line Children's Service Directory has been launched by the Royal Borough.

If you work with children or young people and want to find a particular resource or activity in the area, there are a range of categories and filters that enable you to breakdown and refine your search.

Library staff in the Borough will regularly update the website. Please let them know on-line about any corrections that may be needed to the website. Please also tell them about any new services that you know about.

Although the site is designed by practitioners for practitioners, the web link is available for anyone who may find it helpful and wish to use it.

Add www.csd.rbkc.gov.uk to your 'favourites' now!

Award winning sexual health services

Two staff from the Victoria Clinic for HIV and Sexual Health are finalists in this year's Nursing Times Awards.

Imelda O'Brien Co-ordinator for Cont@ct – the young person's sexual health service – has been nominated in the sexual health category.

Cont@ct was set up with a steering group of pupils from a local secondary school. The design of the clinic was led in response to a questionnaire of nearly 1,000 pupils from several different schools asking what young people would want from a sexual health service.

Since Imelda's appointment the clinic has seen a dramatic increase in the numbers of young people attending the service and has also been successful in targeting young men under 19 - a group that has traditionally been hard to reach. The service was featured on a national TV programme aimed at teenagers called 'love bites'.

Senior Staff Nurse for HIV Services Anthony Kerley has also been nominated in the sexual health category for an innovative service which allows HIV patients, who are stable on treatment, to have their drugs delivered to home and receive test results by email.

Anthony explained: "The Option E service greatly reduces the number of visits HIV patients need to make to the hospital - helping them get on with their life.

"If they are stable on treatment we can email them test results at home and also deliver drugs to their home.

"This means they only need to see a doctor once a year and a nurse three times a year helping to free up time for doctors."

The service has been running for one year and Anthony believes its success is thanks to the team effort of staff working across the clinic.

Admin and Clerical Day at the Trust

More than 100 people attended the second and biggest learning day for Admin and Clerical Staff in August. Organised by the Learning Resource Centre the day promoted learning opportunities for non-clinical staff at the hospital.

On the day there were stalls in the Academic Atrium set up by Kensington and Chelsea College, AMSPAR, Unison, Human Resources, The Learning Resource Centre, Napiers, and Lloyds Bank.

In the same location, lucky members of staff were able to get manicures by staff at Kensington and Chelsea College, a shoulder massage from Healing Hands and reflexology from Napiers.

The Learning Curve ran courses on typing skills, Powerpoint, emailing and mail merging. Presentations were given about effective body language, learning opportunities and the role of the Learning Assistant and the Learning Representative.

A Trust Admin and Clerical Steering Group will soon be starting. If you would like to join this group, or would like to

find out more about it, please contact Learning Resource Centre Advisor Kim Hamnett at kim.hamnett@chelwest.nhs.uk or phone ext 8835.

■ *Agenda for Change Staff Side Lead Cathy James receives a manicure from Kensington and Chelsea Salon Manager and Lecturer Rebecca Eastwood.*



Support for those affected by the London bombings

The London bombings in July shocked and saddened us all. For those most closely involved there may be particular difficulties in coming to terms with what happened.

With the support of family and friends, most people will naturally recover and be able to resume their normal lives.

However people who are still experiencing

symptoms of severe distress weeks after the bombings may require more specialist support to help them recover properly.

An NHS Trauma Response (London

Bombings) programme has been set up for people who were directly affected (such as survivors, the injured, emergency workers, health care workers, families and friends of those who were killed or injured) and who are still concerned about the impact the bombings are having on their health and wellbeing.

How can people access this help?

People can access this help through referral from their GP. They can also access it directly via the NHS Trauma Response (London bombings) help and information line on: 0845 950 2878 (Monday to Friday, 9am - 6pm except bank holidays)

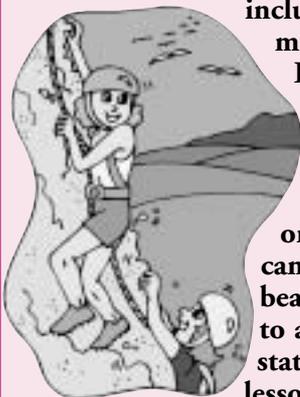
For general health advice and information, people can contact NHS Direct on 0845 4647 (24 hours), www.nhsdirect.nhs.uk

Summer play scheme success

Fourteen children attended another action-packed summer play scheme based at the Kensington and Chelsea Play Service in Notting Hill.

The scheme was available to staff at the hospital whose children were aged between five and 13.

They enjoyed a variety of activities including seeing the musical "The Big Life", dry slope skiing, rock climbing and horse riding. Other activities on offer were canoeing, a teddy bears' picnic, visits to a fire and police station and first aid lessons.



When asked what they enjoyed most about the scheme, some of the children's replies were:

"The scheme was really good. I liked all the sports we played. The staff were nice and funny." Max, aged nine.

"I liked the play scheme. I liked all of the staff, but especially Poppy." Christiane, aged six.

Chelsea and Westminster have been providing a play scheme in partnership with the local borough and other NHS Trusts for the last two years and aims to continue this service.

Due to the increasing popularity of the scheme, parents wishing to enrol their children are advised to book early. Look out for the advert in *Trust News* for the Easter scheme in the spring.

Brooke's special donation to A & E

Brooke Flower from Battersea was rushed to Chelsea and Westminster's Emergency Department a week after his first birthday when he developed severe meningococcal meningitis and septicaemia.



■ Pictured are Brooke Flower aged two and a half, his mother Sasha Hennell (centre) his father Danny Flower and Paediatric A&E Staff Nurse Anne O'Reilly.

Now aged two and a half Brooke and his family have returned to the hospital to say a very big thank you to the staff who helped him make a full recovery.

In August they donated £1,000 to the Paediatric Accident and Emergency Department which will be used to buy life saving equipment. They raised the money by organising a range of fundraising activities, such as sky diving, white water rafting, a fancy dress walk and a family fun day at a pub. They also gave money to the Meningitis Research Foundation and St Mary's Hospital, where Brooke spent time in paediatric ICU.

Brooke's mum, Sasha Hennell, said she found the whole experience so life changing that she decided to give something back to the NHS by training to become a play specialist. She is currently working as a play volunteer in our paediatric outpatients department.

Sasha said: "This experience was a nightmare which had come true. The staff we encountered were so amazing. The support we received from different areas in the hospital was fantastic.

"I decided to train to become a play specialist, because I was so impressed by the play specialist team here. When Brooke was kept in isolation after developing RSV (a chest infection), the play specialists gave me support and advice on how to deal with his illness."

Consultant in Paediatric Emergency Medicine, Dr Ed Abrahamson, said: "It is a very good time for us to receive this money. It will be used to purchase four resuscitation trolleys which will provide easy access to life saving equipment, so it will be money well spent. We are very grateful to the family."

Clean bill of health for TSSU

For the second year running, Chelsea and Westminster's Sterile Services Department is the only one in north west London to receive the highest international formal accreditation possible for its services.

A three year £250,000 revamp of the department, which was completed last spring, made major changes to help ensure that the Unit met national, European and international standards for sterile supplies to decontaminate re-usable medical instruments.

Areas refurbished included the decontamination area, where instruments arrive from theatres and other areas. New decontamination equipment was also purchased and the ventilation system was upgraded.

The audit was conducted in July 2005 by a Certification Service appointed by the Secretary of State.

Sterile Services and Decontamination Manager, Olga Sleigh said: "This would not have been possible without the hard work of my staff. It has been a team effort

to ensure that the surgical instruments are of the best quality to use on patients.

"We are a part of the hospital's drive to reduce hospital acquired infections

and we are ahead of the Department of Health's requirement for all decontamination units in this country to achieve compliance to Medical

Devices Directive 93/42 standards by March 2007."

TSSU has 23 members of staff and it deals with around 150,000 trays and instruments every year.



■ Pictured are members of TSSU with Sterile Services and Decontamination Manager, Olga Sleigh (back far left) and Decontamination Lead Melanie van Limburgh, (second on left).



■ Pictured above is Trust Dietetics Service Manager Helen Stracey who started in August. Helen previously worked at Chelsea and Westminster seven years ago in her current position moving over to the Trust from Riverside Health Authority.

She left to work as a nutritionist at Public Relations Company Burson-Marsteller, advising on functional food products. She then worked at Kensington and Chelsea PCT as a Dietetics Service Manager for four years. Helen is a media spokesperson for the British Dietetics Association.



■ Pictured above is Mr Nick Panay who has taken over Professor John Studd's PMS and Menopause Clinic at the Trust. Mr Panay also works at Queen Charlotte's in Obstetrics and Gynaecology and is offering a unified West London Menopause and PMS Service between both Trusts. He previously trained at the Trust with Professor Studd as a Research Fellow and a Specialist Registrar.

Mr Panay plans to make the clinic multi-disciplinary, incorporating specialist nurses, counsellors and dietitians.

Charity work in South Asia

In October Acting Trust Beta Cell Manager Aiyaz Ahmed (pictured right) will travel to Pakistan and India for a year to do voluntary health promotion work with The Daneford Trust. This charity helps people in underprivileged areas around the world.

Aiyaz, a British Pakistani will be the first Daneford Trust volunteer to work in Pakistan. With a BSc in biochemistry and an MSc in molecular biology of infectious diseases, he is keen to share his knowledge to help curb the spread of sexual diseases in South Asia.

He has already raised more than £1,500 to fund



his trip and will need to collect a further £3,700 to cover all expenses.

In rural Karachi, Pakistan, he will teach people about infectious diseases and sexual health, with a non-government organisation called Aahung for six months.

He will then travel to Kerala in India to work in an

alternative 'Ayurvedic' herbal medicine centre and school, where he will share his knowledge about infectious diseases with young students from the Chittagong Hill Tracts of Bangladesh and north east India.

If you would like to help Aiyaz to make a difference as a Daneford Trust volunteer, please sponsor him by sending a cheque to: Tony Stevens, Daneford Trust Co-ordinator, The Daneford Trust, 45-47 Blythe Street, London E2 6LN. Please make cheques payable to Aiyaz Ahmed.

For more information, please contact Aiyaz until the end of September on ext 8056 or phone The Daneford Trust after this date on 020 7729 1928.

New Assistant Director of Nursing

■ Pictured right is Dr Alison Crombie, Acting Assistant Director of Nursing who joined us in June. She will contribute to the Trust's research and professional development agenda and will be here until the end of May.

She has been seconded from her role as lead practitioner and manager for the North London Organ Donation Service.

Alison trained as a nurse and specialised as a sister on a dialysis and transplant unit at St Mary's. She set up the organ donation service for north west London and has worked in a number of strategic advisory roles.

Alison has been a part of a number of national research working parties and has a Masters in research methods and has completed a PhD at Brunel University in Anthropology, focusing on the social and cultural effects of organ donation and transplantation.

Alison sits on the ethics committee at Charing Cross. She is delighted to have the opportunity to work in the Trust.



■ Congratulations to Cynthia Quartey, pictured below, who is now a Staff Nurse on Neptune Ward. She started work at the Trust in 1993 as a Health Care Assistant.

Cynthia started her 'Access to Nursing' training in 2002, where she was seconded as a student nurse at the

Trust, working in Main Theatres and Paediatric Theatres. She recently successfully completed her BSc in Child Nursing, and is now a fully qualified staff nurse.

She would like to thank everybody who supported her in her training, especially Paediatric Clinical Nurse Lead Sue Harris and Paediatric Theatres Sister Sophie Clement-Jones.



■ **Lead Clinical Governance Pharmacist, Lisa Davidson (pictured below) will now be responsible for risk assessing the packaging of medication. Problems could potentially occur if two different medicines are supplied in similar packaging.**

This role has been created in response to National Patient Safety Agency advice.

If you have any concerns or questions about medicine packaging, please contact Lisa directly on bleep 5632 or email lisa.davidson@chelwest.nhs.uk



■ In October, Health Care Assistant in Main Theatres, Michael Tomlins (pictured above) will do a 200 mile bike ride in Ethiopia, to raise £2,000 for the Maternity World Wide charity.

This charity helps maternity services in developing countries, where a staggering one in 20 women die in child birth. The money Michael collects will go to a maternity hospital in the Gimbie region of Ethiopia. Here, £12 can help a mother deliver her baby safely and £40 will pay for a caesarean section.

So far Michael has raised £1,500. If you would like to sponsor him, please phone him on ext.8338. His last day at the Trust before leaving for Ethiopia will be Tuesday 27 September.

■ In August, Primary Nurse Noirin O'Donaghue, pictured right, retired after nursing within the field of HIV/AIDS since the beginning of the epidemic.

She started on Thomas Macaulay Ward when it was still the Infectious Diseases ward at St Stephens Hospital in January 1980 and has worked there ever since.

In the early 1980s, Noirin witnessed the prejudice and hostility which was directed towards HIV patients and staff working in this area at that time. For the subsequent 25 years she has demonstrated an unerring commitment to providing care to patients living with HIV and their partners, family, and friends.

Noirin is returning to her native Ireland to start a new phase of her life. In her



retirement, she will do some voluntary work for the Red Ribbon Project, which is an Information Centre for HIV/AIDS in County Clare.

Noirin's team will miss her dearly. They describe her as making a difference to so many lives with such compassion and humour. All the staff on Thomas Macaulay will miss her intensely and wish her well.



■ In July ISS Porter Edward Pitt, known as 'Ted' to his colleagues, retired from the Trust. He joined Chelsea and Westminster just after we opened in 1993. Before this, he worked as an electrician for many years.

During his retirement, Ted will enjoy spending time with his close family and will do plenty of gardening. He also keeps British finches and will enjoy having more time to do his hobbies.



■ Welcome to Information Analysts Matt Benn and Toyin George, pictured above, who joined the Trust in July and August. They report to Head of Performance, Nick Cabon.

Toyin previously worked as a Data Analyst at the National Clinical Assessment Service, an "arm's length" body of the NHS for one year.

Matt previously worked as an information analyst at Roehampton University for three years.



Congratulations to Clinical Nurse Specialist in ICU, Elaine Manderson who got married this August in Kelso, Scotland.

Do you have a story for Trust News?

It might be something interesting, exciting, or remarkable that a colleague is doing.

Whatever it is – call Jeanette Albert on ext 6829 or

Sarah McKellar on 020 7808 9899 or email sarah.mckellar@nexuspr.com

This month's Super Heroes **Vote for your Super Hero**

Congratulations to Renae McBride and George Vasilopoulos from the Clinical Governance Team. They are September's employees of the month.

Renae and George have been busy completing the Trust's Annual Report with fantastic results.

Renae has drawn on her previous experience working in public relations and George in his chosen field of graphic design to produce a finished

product that highlights the fantastic year the Trust has had. The report will be presented at the Hospital's Annual General Meeting on 29 September.

Both Renae and George have continued their normal work on top of the extra responsibilities and must be commended for their commitment and work ethic through out the process.

George will be helping the Human Resources Team to create the staff website. Watch this space!!

If you would like to nominate someone you feel has gone that extra mile to bring a smile to your face then place your vote now.

Every month we are looking for you to unmask the hospital's super heroes. Winners will appear in *Trust News* and receive a month's free membership to David Lloyd Leisure Centre.

Nomination forms are available from the intranet or from Human Resources Office 4, lower ground floor, Chelsea and Westminster Hospital or email caroline.chalmers@chelwest.nhs.uk

You can also use the handy secure box located outside Human Resources on the Lower Ground Floor to nominate your Employee of the Month.

Staff are reminded that all nominations must be received on the official form that can be found on the intranet or outside HR office 4.



New snack trolley service

A new food trolley service was launched in August for patients waiting for their appointments and for clinical staff who are finding it difficult to leave their normal place of work, either due to uniform restrictions or patient needs.

The trolley visits 16 areas between 9.30am and 1.30pm and the intention is to change the route from time to time. Facilities Manager Philip Holmes said: "The new service has been exceptionally well received and we are working with ISS-M to develop the service in response to the feedback received."

The food and snack offerings for the new service have been carefully prepared by ISS-M to respond to the results of our recent food survey. In summary this means there is a range of premium sandwiches available, using ciabatta and bagel breads, which are complemented with alternative economy offerings. It is expected this approach will help ensure the maximum benefit of the new service for both patients and employees.



■ Pictured pushing the new catering trolley is ISS Mediclean Catering Assistant Doreen Walusimbi.

Do you have a story for *Trust News*?

It might be something interesting, exciting, or remarkable that a colleague is doing.

It might be a change in your services or facilities.

Whatever it is we should be pleased to hear from you.

Call Jeanette Albert on ext 6829 or Sarah McKellar on 020 7808 9899 or email sarah.mckellar@nexuspr.com