

★ WEST MIDDLESEX UNIVERSITY HOSPITAL ★

OPEN DAY

== *proud* ==
to care

FAMILY FUN ★ RECRUITMENT

— 2017 —

★ PROGRAMME ★

JOB OPPORTUNITIES · TOURS · HEALTH ADVICE
KIDS ZONE · LIVE ENTERTAINMENT · MUCH MORE!

SHOWCASING CHILDREN'S SERVICES

SUPPORTED BY OUR FOUNDATION TRUST COUNCIL OF GOVERNORS



NHS
Chelsea and Westminster Hospital
NHS Foundation Trust

WELCOME!

WEST MIDDLESEX UNIVERSITY HOSPITAL OPEN DAY 2017

We are delighted to welcome you, your families and friends to our fantastic community event. The theme of this year's Open Day centres around our values, with teams across the hospital showcasing their work and how they are "PROUD to Care" for their patients.

This is an event with something for everyone including behind the scenes tours, health checks, music and entertainment.

WORK HERE

We want the best of the NHS to come join our Trust and have a fulfilling career with us. There are some fantastic job opportunities available at both our hospitals so if you want to join one of the friendliest and successful teams in London then please visit our recruitment stand, come along to our careers talk or go to the recruitment stand in the main atrium and fill in an application.

See page 6 on Careers for more information.

DONATE

CW+, our hospital charity, is today launching a £100,000 appeal to transform our children's wards into a bright, fun, welcoming environment for our youngest parents and their parents.

Visit the charity's stand on the Ground Floor to see the exciting designs and find out more by speaking to CW+ and doctors and nurses from our children's wards.

THANK YOU

Many of our clinics, departments and teams are represented here today, as well as charities and organisations that work closely with us. We'd like to take this opportunity to thank everyone for their efforts to help you have a fun-filled, educational day.

This event is made possible thanks to the generous support from our Council of Governors. We would also like to thank our charity CW+ and other exciting acts taking place throughout the day, for providing the entertainment.

Thank you for joining us and we hope you enjoy your day.

PROGRAMME OF EVENTS

- 11am Our Open Day officially starts—Main Atrium, Ground Floor
- 11–11:30am **Performance:** The Kneller Hall Military Band—Main Atrium, Ground Floor (next to café)
- 11:30am–12pm **Career Talk:** Talent for Care (for people interested in a career in the NHS) with Andrea Wheeler (Clinical Vocational Development Lead)—Education Centre
- 12–12:30pm Patient food and drinks sampling—Rumbles Restaurant, Ground Floor
- 12–12:45pm **Performance:** Akademi—Main Atrium, Ground Floor (next to café)
- 1–1:15pm **Zumba Taster Class:** Fusion Lifestyle—Main Atrium, Ground Floor (next to café)
- 1:15–1:30pm **Performance:** Filipino Dance Group—Main Atrium, Ground Floor (next to café)
- 2–2:30pm **Performance:** The Milkshakers—Main Atrium, Ground Floor (next to café)
- 2:30–3pm Find out who has won the best stand, best tour and “PROUD to Bake” competition—Main Atrium, Ground Floor (next to café)
- 3pm Our Open Day closes



DON'T MISS...



We have more than 60 stands for you to visit—from A&E to R&D. Read on for some of the highlights and see page 10 for the full list.

SUN AND STARS APPEAL

Children's Zone, Ground Floor

CW+, our hospital charity, is today launching a £100,000 appeal to transform our children's wards into a bright, fun, welcoming environment for our youngest patients and their parents.

Visit the stand to see the charity's exciting designs and let them know what you would like to see in the refurbished units.

You can also get creative with artist Maddy Sargent who will be running art and craft workshops with CW+ throughout the day!

- Learn about CW+ at www.cwplus.org.uk

PROUD TO CARE

Main Atrium, Ground Floor

We're proud to showcase our Trust values to demonstrate the standard of care and experience you can expect from any of our services.

PROUD to Care:

- **Putting patients first**
- **Responsive to**, and supportive of, patients and staff
- **Open**, welcoming and honest
- **Unfailingly kind**, treating everyone with respect, compassion and dignity
- **Determined** to develop our skills and continuously improve the quality of care

DON'T MISS...

CHILDREN'S ZONE

OPD 3, Ground Floor

Come to the Children's Zone to find out about the services we provide for our youngest patients on our Sunshine and Starlight wards.

Outpatients 3 has been transformed for the day into an exciting area for children to explore and learn.

Find out what the Sun and Stars Appeal will mean for us, meet the staff and join in the fun and games!



ELECTRONIC PATIENT RECORD

Main Atrium, Ground Floor

Next year will be an exciting time for West Middlesex University Hospital, as we'll have a brand new computer system that will begin to hold the kind of patient

healthcare information that we currently record on paper and older systems.

Come and see Mabel's story to get a sneak preview of how our new electronic patient record system will support every stage of a patient's care. Also discover how every healthcare professional will instantly see everything they need to care for a patient, no matter where they are in the Trust.

Take a look at the future—and have a go at our quiz and prize draw!

CHAPLAINCY

Multi-Faith Centre, Ground Floor

Everybody is welcome to the Multi-Faith Centre, a quiet place of calm for people of all faiths and none. The chaplains are here to care for the whole person—dedicated to you—and will be on hand throughout the Open Day to welcome you at the Centre.

There is space to pray and to meditate, to think and to process, to breathe and be still.

For inpatients, family, visitors, carers, friends and staff, for you and your loved ones, we are available at any time and always PROUD to serve.

FOOD TASTING

Rumbles Restaurant, Ground Floor

Join us in Rumbles Restaurant to sample food tastings from our patient catering supply companies Apetito and Medina.

CAREERS

RECRUITMENT

Main Atrium, Ground Floor

Visit our stand showcasing all of our current job opportunities and why you should think about a career with us. Collect a list of our current vacancies, listen to our career talk or complete an application form on the day. If you're a Band 5 nurse coming for a scheduled interview today please do take a look around our stands and find out more about the hospital from your potential future colleagues.

LEARNING AND DEVELOPMENT ZONE

Main Atrium, Ground Floor

Visit the education team to find out more about different career paths that are open in the NHS and what might be the best path for you to follow including information on courses, work experience, traineeships and employment.

CAREER TALK

Education Centre

Are you thinking of starting a career in the NHS and have a passion for caring for others?

Find out about education, training and development opportunities including work experience, apprenticeships and higher development awards.

11:30am—Talent for Care, Andrea Wheeler (Clinical Vocational Development Lead)

TOURS

AMBULANCE TOUR AND RIDE

Come and see a real working ambulance!

Booking: Not required—see the Welcome Stand for more details.

CARDIAC CATHETER LAB

Take a peak at the facilities and discover more about the services we provide in the Cardiac Catheter Lab and Cardiac Day Ward where we recently welcomed our 1,000th patient!

Booking: Cardiology Stand, Ground Floor
Times: 12pm, 12:30pm, 1:30pm (max 8/tour, ages 16+ only)

ECG, HOLTERS AND ANALYSIS

Step inside the cardiology diagnostic department to understand how the heart works and what we do to check how your heart is functioning.

This tour will uncover how we can record the electrical activity of the heart.

Booking: Cardiology Stand, Ground Floor
Times: 1:30pm and 2pm (max 4/tour, ages 16+ only)

ECHO AND CARDIAC STRESS TESTING

Step inside the cardiology diagnostic department to understand how the heart works and what we do to check how your heart is functioning.

This tour will allow you to take a peak at how our cardiologists learn about heart

muscles and valves through their various cardiovascular tests, including ECHO, DSE and TSE.

Booking: Cardiology Stand, Ground Floor
Times: 12:30pm and 1:30pm (max 5/tour, ages 16+ only)

ENDOSCOPY

Step inside our enchanted endoscopy unit for a one-off look at some of the procedures we carry out here on a daily basis. We will also show you how we are promoting greater cancer awareness through the services we provide.

Booking: Endoscopy Stand, Ground Floor
Times: 1:30pm and 2pm (max 20/tour)

HOSPITAL GROUNDS

Explore the West Mid hospital grounds and discover what we are doing to protect the environment and offer a welcome retreat for our patients and their families. With three main stops around the grounds, this is a chance to also find out about future plans for developing these areas further.

Booking: Welcome Desk, Hospital Entrance
Times: 11am, 12 noon, 1pm, 2pm (max 10/tour)

HOSPITAL RADIO STATION

Come and visit the hospital's very own radio station—meet the DJs, choose a song and even talk live on air!

Booking: Hospital Radio Stand
Times: 11:30am, 12:30pm, 1:30pm (max 6/tour)

PACEMAKERS AND TILT

Step inside the cardiology diagnostic department to understand how the heart works and what we do to check how your heart is functioning.

Join us for this tour and discover how we test for causes of loss of consciousness and go on to treat these.

Booking: Cardiology Stand, Ground Floor
Times: 1:30pm and 2:30pm (max 6/tour, ages 16+ only)

THEATRES

Follow our guided tour along the perioperative pathway. First stop after you pass the Central Admissions Unit is our brand new Preoperative Assessment Unit. We will then move into our Surgical Admission and Day Case Lounge, followed by a visit to our state of the art Operating Theatres.

Lastly take a look at our Paediatric and Adult Recovery Unit which will conclude the tour.

Booking: Theatres and Surgery Stand, Ground Floor
Times: 11:30am, 12:30pm, 1:45pm (max 20/tour, ages 10+ only)

Please note: We will do our utmost to ensure that you get a chance to see all of these areas, but please be aware that we are a working department running 24 hours a day, 7 days a week, 365 days a year. Therefore do not feel disappointed if we restrict our tour on the day.



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Your Hospital Charity



Supporting patients, families and staff at
West Middlesex University Hospital.

Help make a difference today:

www.cwplus.org.uk/donate

charity@cwplus.org.uk

020 3315 6600

CWPLUS Registered Charity No.1169897

LIVE ENTERTAINMENT

Hospital charity CW+ supports patients, families and staff in both our hospitals. As part of their work, they run an extensive patient environment and experience programme including weekly arts and crafts workshops for our older patients here at West Middlesex University Hospital. CW+ has kindly funded some of today's live entertainment. Find out more about their work at www.cwplus.org.uk.

AKADEMI PRESENTS ELENA CATALANO AND ARCHITA KUMAR

Akademi is a pioneering, progressive arts organisation that exists to enhance the practice, understanding and appreciation of South Asian dance in the UK. Since 1979, Akademi has been taking South Asian dance into unconventional spaces, redefining the parameters of the art form itself.

Elena Catalano is an Odissi dancer trained in India under world-renowned gurus Sujata and Ratikant Mohapatra. She has been the recipient of the prestigious Indian Scholarship for Cultural Relations and Milap Dance Fellowship, along other bursaries, to pursue advanced dance training. Elena has recently completed her doctoral studies at Durham University with a research on Odissi.



Archita Kumar is a Kathak dancer and musician, freelancing as a dance performer, teacher and workshop leader. She has worked with various organisations including Theatre Hullabaloo, Kadam and Akademi. She has taught for Morley College (Shamaa Dance Company) and Pagrav

Dance Company and was recently invited by Birmingham DanceX-change as a teaching assistant for the national south asian youth dance programme Yuva Gati. Archita was a backing vocalist for Kasabian and is also a composer, with her commercial music releases having received BBC radio airplay.



THE MILKSHAKERS

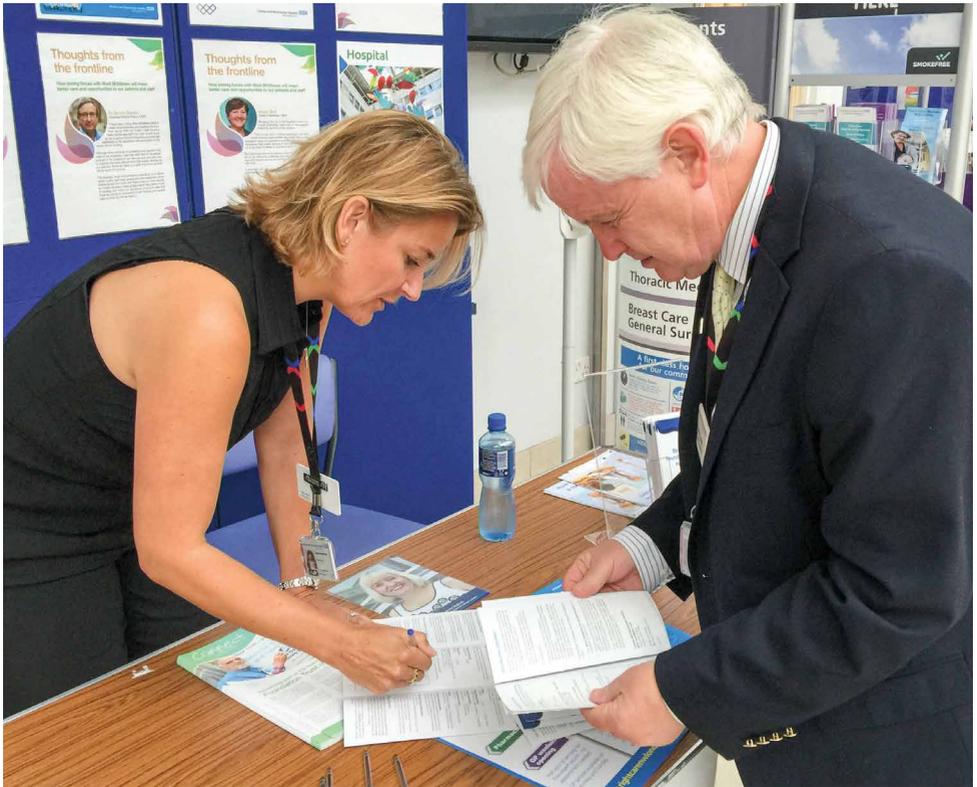


Since beginning in 2009, the Milkshakers have brought their unique brand of raucous rock'n'roll to festivals and events across the UK. In recent years, the band have performed for an impressive list of elite brands including Jeep, Chrysler, Wembley Stadium and Whole Foods. With a setlist that includes Elvis, Chuck Berry and Buddy Holly this 1950s rock'n'roll band bring new life to this important period in popular music history.

A-Z OF STANDS

- Accident and Emergency (A&E)
- Acute Medical Unit (AMU)/Acute Assessment Unit (AAU)
- Audiology
- Bouygues
- Cancer Services
- Cardiac Catheter Lab
- Cardiology and Heart Failure
- Care of Older People Programme
- Care Quality Programme (CQP)
- Chaplaincy
- Council of Governors
- CW+
- Dermatology
- Electronic Patient Record (EPR)
- Endoscopy
- Fusion Lifestyle
- Gynaecology
- Healthwatch Hounslow
- Hounslow and Richmond Community Healthcare NHS Trust
- Hounslow Cardiovascular Alliance (Upbeat, Stroke, Diabetes)
- Hounslow CCG
- Human Resources (HR)
- Infection Prevention and Control
- Intensive Care Unit (ICU)
- ISS
- Learning and Development
- Library
- London Ambulance Service
- London Fire Brigade
- Maternity
- Mulberry Centre
- NHS Retirement Fellowship
- Occupational Health
- Paediatrics (Children's Zone)
- Palliative Care
- Pathology/Clinical Chemistry
- Pharmacy
- Radio West Middlesex
- Research and Development/Clinical Trials
- Resuscitation/Simulation Team
- Security and Police
- Sexual Health
- Stroke and TIA
- Surgery/Theatres
- Therapies
- Tuberculosis

BECOME A MEMBER TODAY!



VISIT THE COUNCIL OF GOVERNORS' STAND ON THE GROUND FLOOR

By becoming a member of the Trust, you can play a vital role in the way we develop our services. You can:

- Vote in Council of Governors elections
- Stand for election to the Council of Governors
- Help improve our services
- Receive regular news
- Comment on service developments

REGISTERING IS EASY!

If you'd rather not sign up today, becoming a member is free of charge and easy to do:

- Join online by visiting our website **www.chelwest.nhs.uk/getinvolved**
- Complete and return a membership application form



Chelsea and Westminster Hospital

NHS Foundation Trust

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