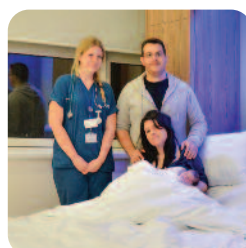




Introduction to Chelsea and Westminster Hospital NHS Foundation Trust



Chelsea and Westminster Hospital NHS Foundation Trust is one of the best performing hospital trusts in the country.



In 2016/17...

- ◆ 92% of our patients in A&E were treated in less than four hours
- ◆ We started treatment for around 99% of cancer patients within a month of diagnosis
- ◆ Our mortality rate (the rate of death compared to the expected rate for a Trust of this size with our range of services) shows we are one of the safest places to receive care, not just in London but in the whole of the UK*
- ◆ We reduced hospital acquired pressure ulcers by 53%
- ◆ Around 90% of our patients would recommend us to their friends and family

* 27th out of 135 trusts

We manage Chelsea and Westminster Hospital, West Middlesex University Hospital and a number of community sexual health and HIV services across London. We employ 6,000 staff who care for nearly one million people and have a budget of around £625 million.

The Trust has some of the best hospital facilities in the country. We have invested around £10 million a year in our estate. For instance, in the last few years we have:

- ◆ redeveloped the emergency departments on both hospital sites
- ◆ opened a new cardiac catheter service and a paediatric assessment unit at West Middlesex and redeveloped our Marjory Warren wards
- ◆ opened a new surgical assessment unit at Chelsea and a sexual health clinic at 10 Hammersmith Broadway
- ◆ invested in our women's and children's services: a midwife-led birthing unit; new facilities in our private wing; a dedicated children's hospital; and in developing our gynaecology services
- ◆ invested in our burns unit – a specialist centre for London.

We are currently spending £25 million on expanding our adult and neonatal critical care facilities at Chelsea and Westminster and redevelopment of our children's unit at West Middlesex – in partnership with our charity, CW+ and generous donors.

Our values

Putting patients first

Responsive to, and supportive of, patients and staff

Open, welcoming and honest

Unfailingly kind, treating everyone with respect, compassion and dignity

Determined to develop our skills and continuously improve the quality of care

*proud
to care*



Talk to us...

On twitter

@chelwestft @westmidhospital
@LesleyWattsCEO @donchelwest
@chelwestrecruit

On facebook at

www.facebook.com/chelwest and
www.facebook.com/westmidhospital

On instagram at

www.instagram.com/chelwestft



Find us...

www.chelwest.nhs.uk

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369 Fulham Road, London SW10 9NH
020 3315 8000

West Middlesex University Hospital
Twickenham Road, Isleworth,
Middlesex TW7 6AF
020 8560 2121

Work for us...

We are always on the lookout for talented individuals to join our team.

As well as all the benefits of working for a London NHS Trust at the forefront of innovation and patient care, you will find that our staff are amazing! In the last year they have:

- ◆ won a number of national Health Service Journal and Macmillan Excellence awards
- ◆ won teaching and education awards from local universities and trusts; from Health Education England; and from Times Higher Education
- ◆ been finalists in NHS Digital Pioneer awards
- ◆ won the Nursing Times Student Nurse of the Year award and Stoma Care Nurse of the Year
- ◆ presented and won awards at numerous national and international conferences.

Our sexual health services' pivotal role in ending the AIDS epidemic in the capital has been highlighted in a recent global report by United Nations AIDS; and the team has been recognised as outstanding by the British Medical Association and Boyz magazine, and won three categories at this year's Communiqué Awards.

Our Arts in Health programme, led by CW+, our charity, has been recognised by an All-Party Parliamentary Group looking into how arts and the environment add to patients' health and wellbeing.

In 2016/17 we recruited over 4,500 patients into more than 200 research projects.

Working for us you can become part of a team that is a Top 30 Employer for Working Families, the UK's leading work-life balance charity. We are the only NHS Trust to have achieved this status.



Fact file In 2016/17 we:

- ◆ welcomed an outpatient every 40 seconds (767,000)
- ◆ treated someone in A&E every two minutes (282,000)
- ◆ admitted a patient every four minutes (137,000)
- ◆ operated on a patient every 15 minutes (34,000)
- ◆ delivered a baby every 50 minutes (10,000)



Getting involved



Donate

CWPLUS Registered Charity No.1169897

CW+ is the Trust's charity supporting our hospital and community services. Our generous supporters and partners enable us to:

- ◆ build new facilities, invest in health innovations and bring the latest technologies to our hospitals
- ◆ deliver a unique art and design programme to transform the patient experience and clinical environment
- ◆ support research to help improve treatments and care for patients.

You can donate by visiting www.cwplus.org.uk/donate or contact us on 020 3315 6600 or charity@cwplus.org.uk to discuss other ways to support your hospital, such as fundraising or taking part in a sponsored event.



Become a member

We are a Foundation Trust (FT), a status gained only by high-performing trusts. Foundations Trusts are part of the NHS; however they have more independence, allowing them to have more control over their budget and be more responsive to patient needs. FT status also means we have members – over 17,000 – who are local people with an interest in their hospitals.

Members are a driving force behind NHS Foundation Trusts and play a vital role in the way we develop our services. You can just receive information about the Trust's plans and progress or:

- ◆ stand for election and vote for the Council of Governors
- ◆ take part in developing and improving services
- ◆ enjoy discounts at health, fitness and lifestyle providers.

Joining is free. So if you would like to represent the communities we serve, please ask for a leaflet or call our helpline on 0800 731 0319.



Volunteer

Volunteers are vital to the running of our hospital and we need more of them. They improve patient experiences and make it friendlier and more comfortable for our patients, relatives and visitors. Our volunteers learn new skills and even advance their career. If you would like to take this interesting opportunity and most importantly, to make a difference to people's lives, please phone 07388 998 426.