

★ CHELSEA AND WESTMINSTER HOSPITAL ★

OPEN DAY

== *proud* ==
to care

FAMILY FUN ★ RECRUITMENT

— 2017 —

★ PROGRAMME ★

JOB OPPORTUNITIES · TOURS · HEALTH ADVICE
KIDS ZONE · LIVE ENTERTAINMENT · MUCH MORE!

SHOWCASING CRITICAL CARE

SUPPORTED BY OUR FOUNDATION TRUST COUNCIL OF GOVERNORS



NHS
Chelsea and Westminster Hospital
NHS Foundation Trust

WELCOME!

CHELSEA AND WESTMINSTER HOSPITAL OPEN DAY 2017

We are delighted to welcome you, your families and friends to our fantastic community event.

The theme of this year's Open Day centres around our values, with teams across the hospital showcasing their work and how they are "PROUD to Care" for their patients. This is an event with something for everyone including behind the scenes tours, health checks, music and entertainment.

WORK HERE

We want the best of the NHS to come join our Trust and have a fulfilling career with us. There are some fantastic job opportunities available at both our hospitals so if you want to join one of the friendliest and successful teams in London then please visit our recruitment stand, come to one of our career talks or go to The Hub, Lower Ground Floor and fill in an application. See Careers on "Recruitment" on page 6 for more information.

DONATE

We are proud to share with you our plans to transform our Neonatal Intensive Care Unit (NICU) and adult Intensive Care Unit (ICU), which will allow us to treat 700 more critically ill adults and babies every year. Stop by our stands on the Ground Floor and find out more by speaking to hospital charity CW+ and doctors and nurses from our critical care services.

THANK YOU

Many of our clinics, departments and teams are represented here today, as well as charities and organisations that work closely with us. We'd like to take this opportunity to thank everyone for their efforts to help you have a fun-filled, educational day.

This event is made possible thanks to the generous support from our Council of Governors. We would also like to thank our charity, CW+ for providing the music entertainment throughout the day.

Thank you for joining us and we hope you enjoy your day.

PROGRAMME OF EVENTS

- 11am Our Open Day officially starts—Main Atrium, Ground Floor
- 11:15am–12:15pm **Performance:** Sonoro Camino (Latin jazz and swing)—Main Atrium, Ground Floor
- 11.30am **Career Talk:** Talent for Care (for people interested in a career in the NHS) with Andrea Wheeler (Clinical Vocational Development Lead)—Gleeson Lecture Theatre, Lower Ground Floor
- 12:30–1:30pm **Performance:** African Cultural Development (African music and dance)—Main Atrium, Ground Floor
- 12:30pm Christian ecumenical service—Hospital Chapel, 1st Floor
- 12:30pm **Career Talk:** Making a Difference (for people interested in a career in Children’s Services) with Geraldine Cochrane (Lead Nurse, Neonatal Intensive Care Unit)—Gleeson Lecture Theatre, Lower Ground Floor
- 1:30pm **Art Talk:** Highlights from our collection with Trystan Hawkins (CW+ Arts Director)—Gleeson Lecture Theatre, Lower Ground Floor (no need to book)
- 1:30–2pm **Performance:** Chickenshed children’s theatre show—Main Atrium, Ground Floor
- 2–2:30pm Find out who has won the best stand and “PROUD to Bake” competition—Main Atrium, Ground Floor
- 2:30–3pm **Performance:** If you missed it earlier, watch the Chickenshed children’s theatre show—Main Atrium, Ground Floor
- 3pm Our Open Day closes

DON'T MISS...



We have more than 60 stands for you to visit—from art therapy to waste management. Read on for some of the highlights and see pages 10–11 for the full list.

CRITICAL CARE CAMPAIGN

Main Atrium, Ground Floor

Together with our hospital charity CW+ we have launched a £10 million fundraising campaign to expand and redevelop both our adult and neonatal intensive care units.

Visit the stand to see our exciting plans for these units. By doing this work we will be able to provide first-rate care to 700 more critically ill adults and babies each year.

You can also enter our competition to 'Name the Crane' which will be outside the hospital for the duration of these building works!

PROUD TO CARE

Main Atrium, Ground Floor

We're proud to showcase our Trust values to demonstrate the standard of care and experience you can expect from any of our services.

PROUD to Care:

- **Putting patients first**
- **Responsive to, and supportive of, patients and staff**
- **Open, welcoming and honest**
- **Unfailingly kind, treating everyone with respect, compassion and dignity**
- **Determined to develop our skills and continuously improve the quality of care**

DON'T MISS...

CHILDREN'S ZONE

Saturn Ward, 1st Floor, Lift Bank B

Come to the Children's Zone to see part of Chelsea Children's Hospital, our state of the art facility opened in March 2014.

It has been transformed for the day into an exciting area for children to explore and learn. Bring your teddy or doll to the Teddy Bear Hospital for a check-up, watch balloon modelling or get your face painted!

ESTATES AND FACILITIES

Academic Atrium, Lower Ground Floor

Our Estates and Facilities team and contractors ISS, CBRE and HATS have lots of activities and goodies up for grabs:

Visit the **ISS** facilities management information stalls and meet with staff who have some fantastic prizes you could win in their raffle (with all proceeds going to charity to support the hospital):

- **Prize 1:** 2 tickets for the Take That concert at the London O2 arena on 6-7 June 2017
- **Prize 2:** 2 tickets for the Take That concert at the London O2 arena on 6-7 June 2017
- **Prize 3:** 1 voucher for a two nights stay in the Executive River View Room inclusive of breakfast on board the luxurious Sunborn London Yacht Hotel (valid until 9 May 2018)

- **Prize 4:** 1 voucher for a two nights stay in the Executive River View Room inclusive of breakfast on board the luxurious Sunborn London Yacht Hotel (valid until 9 May 2018)

Visit the **CBRE** information stalls and meet with staff who have plenty of fun and games in store plus a range of giveaways. There are also prizes to be won in their raffle!

Visit the **HATS** information stalls and meet with staff to find out more about job opportunities as well as a range of giveaways and prizes.

Visit the **Security** information stalls for quizzes and further information on Hate Crime Prevention work with the Local Borough Police

Ever wondered how we keep a hospital clean? Find out more about **Waste Management** in the hospital, how we clean all hard to access parts of the hospital (including our roof and window cleaning!)

COOKING ZONE

Restaurant, Lower Ground Floor

There will be cooking demonstrations from our resident onsite chefs and food tastings from our patient catering supply companies *Apetito* and *Medina*.

There will be a children's corner with activities such as cake decorating and healthy snack giveaways.

CAREERS

RECRUITMENT

Lower Ground Floor

Visit our stand showcasing all of our current job opportunities and why you should think about a career with us. Collect a list of our current vacancies, listen to one of our career talks or complete an application form on the day.

If you're a Band 5 nurse coming for a scheduled interview today please do take a look around our stands and find out more about the hospital from your potential future colleagues.

CLINICAL LEARNING AND DEVELOPMENT

Boardroom, Lower Ground Floor

Visit the education team to find out more about different career paths that are open in the NHS and what might be the best path for you to follow including information on courses, work experience, traineeships and employment.

CAREER TALKS

Gleeson Lecture Theatre, Lower Ground Floor

Thinking of a career in the NHS? Already work in the NHS and interested in how you could develop your career by joining our team?

11:30am—Talent for Care, Andrea Wheeler (Clinical Vocational Development Lead)

Are you thinking of starting a career in the NHS and have a passion for caring for others? Find out about education, training and development opportunities including work experience, apprenticeships and higher development awards.

12:30pm—Making a Difference, Geraldine Cochrane (NICU Lead Nurse)

Thinking about a career in paediatrics? Find out about what it's like to work in our Neonatal Intensive Care Unit (NICU) and just how much you can make a difference to babies and their families.



TOURS

AMBULANCE TOUR AND RIDE

Come and see a real working ambulance!

Booking: Estates and Facilities stand, Academic Atrium, Lower Ground Floor

Times: 11am, 11:30am, 12 noon, 12:30pm, 1pm, 1:30pm, 2pm, 2:30pm (max 6/tour)

CHANGING PLACES' FACILITY

See the 'Changing Places' facility, an innovative and dedicated changing area for disabled people which was the first to be built in an acute NHS Trust in London.

Booking: Learning and Disabilities Stand, Ground Floor, Lift C

Times: 12 noon, 2pm

CHILDREN'S OPERATING THEATRE

You will be escorted by trained members of staff into our operating theatre suite which consists of four modern theatres and a recovery area.

Booking: Treatment Centre stand, Ground Floor, Lift B

Times: 11:30am, 12:30pm, 1:30pm (max 10/tour)

CW+ ARTS TOUR

CW+ looks after a collection of more than 1,200 works of art displayed throughout our hospitals and sites to enhance the environment for our patients, visitors and staff.

Grab a guide from the CW+ critical care stand to follow a walking tour of some

of our favourite works of art on display. There will also be a presentation in the Gleeson Lecture Theatre.

Presentation: Gleeson Lecture Theatre, Lower Ground Floor (no need to book)

Time: 1:30pm

DECONTAMINATION

Find out the processes that instruments go through before use during surgery.

Booking: Main Reception, Ground Floor

Times: 11:30am, 2pm (max 10/tour)

HOSPITAL RADIO STATION

Come and visit the hospital's very own radio station—meet the DJs, choose a song and even talk live on air!

Booking: Hospital Radio Stand, next to performance space

Times: 11:30am, 1:30pm (max 8/tour)

ROOF PLANT ROOM

Our specialist engineers will show you some of our critical plant equipment and explain how they maintain the day to day running of the hospital, while seeing a picturesque view of Kensington from the rooftop.

High visibility vests (provided by CBRE) must be worn.

Booking: CBRE stand, Academic Atrium, Lower Ground Floor, Lift B

Times: 11am, 12 noon, 1pm, 2pm (max 10/tour)

LIVE ENTERTAINMENT

Hospital charity CW+ supports patients, families and staff in both our hospitals. As part of their work to improve the patient environment and experience, they run an extensive performing arts programme of music, dance and theatre activities taking place each week. CW+ has funded today's live entertainment. Find out more about their work at www.cwplus.org.uk.

AFRICAN CULTURAL DEVELOPMENT (ACD)



ACD specialises in music from an African background and involves dances, songs and other acts particularly from eastern Africa—a fusion of typical African melodies with contemporary rhythms and instruments, creating a unique world blend. Music is a universal language and ACD are constantly looking for new and creative ways to express this powerful tool.

CAMINO SONORO



Latin Jazz and Swing Band Camino Sonoro is comprised of members from Barcelona, Cadiz and London. Camino Sonoro means 'sonic journey', or 'path of sound'. The band chose the name because although they have come from diverse musical backgrounds and play a variety of different musical styles from flamenco to rock to Italian swing. Their blend of Bossa Nova, Latin beats, jazz and swing, creates a truly unique sound.

CHICKENSHED THEATRE



Chickenshed Theatre is an inclusive company which seeks to celebrate diversity, and places the voice of our participants, at the heart of everything they do. Based in Imperial Wharf, the theatre aims to work with children throughout the borough; through weekly after-school performance workshops, outreach workshops in local schools and running performances in the children's wards at Chelsea and Westminster Hospital in partnership with CW+.

Please support our Critical Care Campaign

We need your help to care for **50%** more patients in our intensive care units - meaning we will be able to treat **700** more critically ill adults and babies every year.



Together with our charity CW+, we have launched a **£10 million** campaign to make this a reality. However, we will not be able to achieve this without the help of our local community.

Please contact us to find out how you can get involved and support our campaign:

charity@cwplus.org.uk or 020 3315 6600

Donate online at www.cwplus.org.uk/donate



CWPLUS Registered Charity No.1169897

INDEX OF STANDS

GROUND FLOOR



OUTSIDE

- Dr Bike

RECEPTION

- Volunteer Services
- Welcome desk
- Meeting point for Decontamination Services tour

LIFT B

- Burns
- Care Quality Programme
- Council of Governors
- CW+ MediCinema
- CW+
- FlexiStaff+
- Friends of Chelsea and Westminster
- Full of Life Charity
- Hospital Radio
- Intensive Care Unit
- Learning Disabilities
- Maternity
- Neonatal Intensive Care Unit
- Pharmacy
- Private Care
- PROUD
- Recruitment
- Theatre Services
- Therapy Department

LIFT C

- 2B412 and Red to Green
- 56 Dean Street
- Choosing Wisely
- Dementia
- Macmillan Cancer Support
- Medicine/Oncology
- Palliative and End of Life Care
- St Stephen's Centre Laboratory
- St Stephen's Volunteers
- Turning Point
- Uro-gynaecology
- Victim Support

LIFT D

- 10 Hammersmith Broadway
- Electronic patient record programme
- John Hunter Clinic
- Kobler Clinic
- NIHR CLAHRC North West London
- Radiology
- Research and Development
- Stroke

INDEX OF STANDS

LOWER GROUND



LIFT B

Academic Atrium:

- CBRE
- Estates and facilities
- HATS
- Health and Safety
- ISS
- Police
- Security
- Waste Management

Boardroom:

- Learning and Development

LIFT C

Lower Ground Floor Outpatients:

- Beta Cell Diabetes Centre
- Careers Event/Recruitment
- Community Dental Service
- Dermatology
- Infection Control
- Medical Reserves 256 Field Hospital
- National Grid
- Phlebotomy
- Preoperative Assessment
- Red Cross
- Staff Side
- Stop Smoking Service
- Tissue Viability
- Weight Loss (Bariatric) Surgery

1ST FLOOR



LIFT B

- Chelsea Children's Hospital Charity
- Family Forum
- Healthwatch Link
- Multi-faith Chaplaincy Service
- St Nicholas Fund

Kids Zone—Saturn Ward:

- Art therapy
- Balloon modelling
- Children's education
- Coco the therapy dog (until 1pm)
- Face painting
- Music therapy
- Teddy Bear Hospital



BECOME A MEMBER TODAY!

VISIT THE COUNCIL OF GOVERNORS' STAND ON THE GROUND FLOOR

By becoming a member of the Trust, you can play a vital role in the way we develop our services. You can:

- Vote in Council of Governors elections
- Stand for election to the Council of Governors
- Help improve our services
- Receive regular news
- Comment on service developments

REGISTERING IS EASY!

If you'd rather not sign up today, becoming a member is free of charge and easy to do:

- Join online by visiting our website www.chelwest.nhs.uk/getinvolved
- Complete and return a membership application form



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